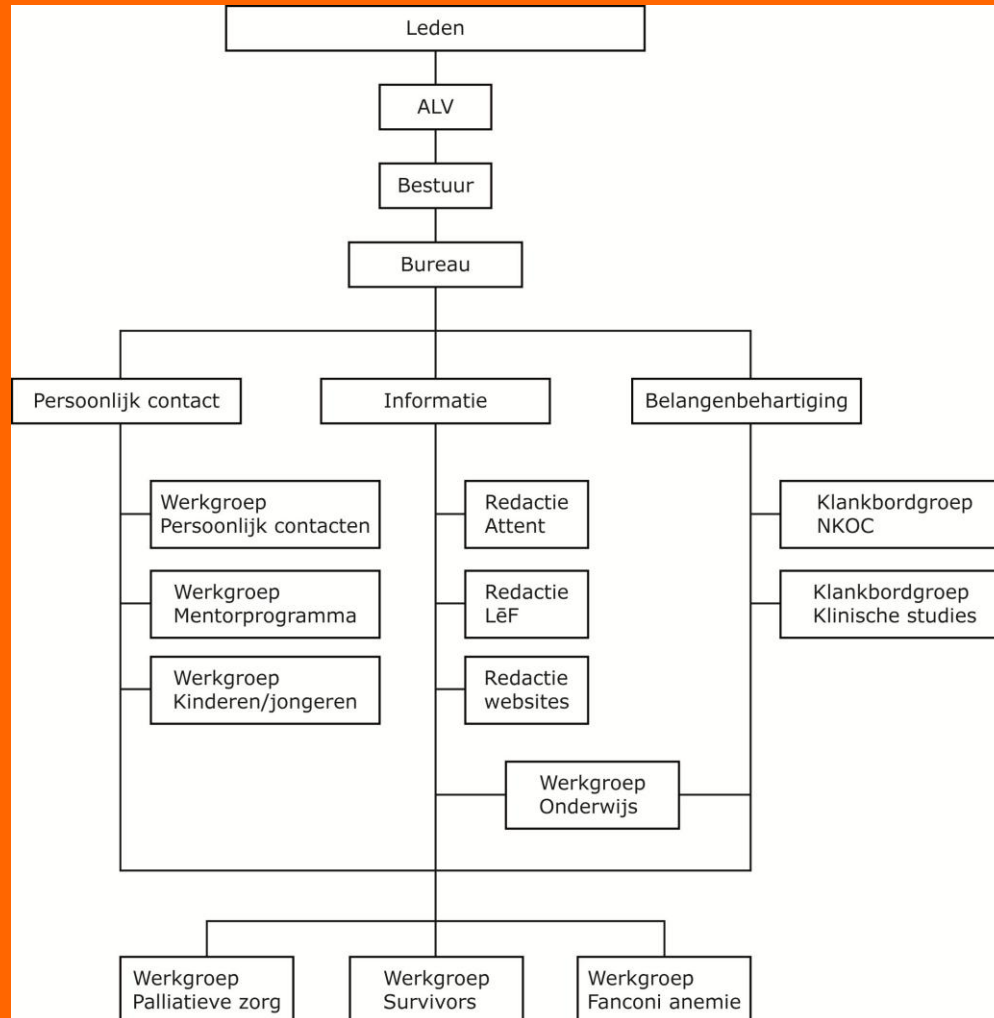


Family volunteers in your organisation

drs. Marianne Naafs-Wilstra

Where and why?



Manual



Why a manual?

Rereference book

Working professionally

Continuity

Manual content



- 1) Introduction
- 2) VOKK: mission, goals and activities
- 3) Why volunteers and how do they work?
- 4) *Job descriptions, criteria and responsibilities*
- 5) *Recruitment, selection and introduction*
- 6) *Coaching and training*
- 7) *How do we work?*
- 8) Resignment
- 9) Finance and insurances
- 10) Disputes and complaints

Job descriptions and recruitment



Job descriptions and criteria
Interviews
Selection
Introduction
Test period with a coach
'Contract'
Registration

Training



Evaluation interviews

Training

Coaching

Volunteers day

How do we work



Privacy guideline

Media guideline

Intimicy protocol

Guideline information external contacts

General agreements

Conclusion



We can't do it alone....

www.vokk.nl and www.kanjerketting.nl